

# CMSA Northeastern Regional Coalition



**CEU Event:** 1.5 CCM (application pending) and 1.5 NYSED Social Worker CEU's

**Date:** May 17, 2022  
**Time:** **Presentation: 6:00-7:30 PM EST** (Please dial in 10 to 15 minutes prior to webinar)  
**Where:** In the comfort of your home or office via Virtual Webinar  
**Host Chapter:** CMSA Long Island

**Topic:** **Communicating with Difficult People**  
**(Also updates on 2022 elder law and estate planning)**

**Speakers:** Jim Teague, A Teague of Your Own  
Aaron Futterman, CPA, Esq. and Michelle Gegwich, LMSW,  
Futterman, Lanza & Pasculli, LLP

**Objectives:** Understand obstacles to effective communication, introduce the DISC communication styles, identify your communication style and the style of others and strategies for better communication with all types of people.

**Sponsored By:**   

**Fees and Payment** CMSA Members: **Free** Non-Members **\$20.00**

**Registration:** Click here to register: [www.cmsanerc.org](http://www.cmsanerc.org)

***Sorry, there are no refunds or credits for future meetings given in the event that a person is unable to attend.***

## **IMPORTANT INFORMATION:**

- We recommend logging into the webinar 10 to 15 minutes prior to the start of the event. This way we can help should any technical issues arise.
- To obtain your CEU Certificate you must attend the entire program. Instructions and survey access code will be provided at the end of the presentation. You must complete the survey in order to receive your CEU certificate.

**Be aware once the webinar has started, we are unable to help with technical issues, so it is important to sign in 10 to 15 min prior to the event.**

Any questions?? Feel free to contact us.

***(This program has been submitted to the Commission for Case Manager Certification for approval to provide board-certified case managers with 1.5 contact hours by Futterman, Lanza & Pasculli. Futterman, Lanza & Pasculli, LLP is recognized by the NYS Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #SW-0625***